

Professional Experience

Product Design Intern | GE Appliances, a Haier Company. (**7 Month**)

Jun 2021 - Present | Louisville, KY

- Design & iterate on a broad scope of projects including smart home app, screen-based appliances, service design & AR experience;
- Led team of 2 designers on thermostat LCD controller system design in collaboration with Haier from concept to deliver with 3 design iterations in 2 months;
- Conducted multiple research including 3 feasibility studies, 1 competitive analysis, 2 usability study & brainstorm sessions to help improve and ideate for the next-gen appliances experience;
- Worked closely with engineers and product managers and create wireframes & prototypes to define features, provide solutions under technical constraints, and make it more user friendly.

Product Designer, Assistant Project Manager | BalanX Tech (1 + Years)

Part-time: Jan 2019 - May 2020; Oct 2020 - Feb 2021 | Shenzhen, China

Full-time: Jun 2020 - Sep 2020 | Shenzhen, China

- Leading roles in all design-related projects in the company including website design, mobile app design, hardware design & graphic design as the ONLY product designer;
- Increase 50% of the website traffic by iterating on the website's writing, layout, and illustration based on insights from usability testing;
- Actively collaborated with the project manager, R&D department, and supply chain and propose solutions for design optimization;
- Accomplished in-depth user research, deliver stakeholder presentations, and conduct usability tests in the iteration of website design & mobile app design.

Designer, Assistant Project Manager | New Practice Studio (3 Years)

Aug 2017 - May 2020 | New York, NY

- Leading roles in 10+ projects featured in mainstream architecture media including <u>Archidaily</u> & <u>Dezeen</u>;
- Led focus group discussions to help clients specify their design requirements;
- Provided conceptual design proposals and turn them into viable layouts for ADA regulations;
- Served as project manager for presentations, meetings, job site coordination, and drawing documentation;
- Established new presentation & iteration standard by integrating new technologies like Virtual Reality and cloud-based rendering, increasing efficiency in communicating with clients.

Technical Proficiency

- Graphic: Adobe Creative Suite | Sketch | Invision | Zeplin | Figma | Enscape | V-ray
- Modelling & Fabrication: Rhino | AutoCAD | Maya | Unity3D | Cinema 4D | CNC | 3D Printing | Lasercut
- Programming: Grasshopper | Python

Education

- Master of Science in Human Centered Design & Engineering | GPA: 3.88/4.0 | University of Washington, 2020 2023
- Master of Science in Advanced Architectural Design | GPA not applicable | Columbia University, 2016 2017
- Bachelor of Architecture | GPA: 3.81/4.0 | Huazhong University of Science & Technology, 2011 2016